Habib Ur Rehman

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Career Profile

11 YEARS UAE Experience with Etisalat UAE– 5 Years as Project Supervisor, 3 years as Project Coordinator, 3 years as Customer Services Representative.

---- CAREER OBJECTIVE ----

An **innovative**, **customer focussed**, **action-oriented Systems Engineer along with Supervisor Experience** and have an experience in working with **Best Telecom and Solutions provider Companies in UAE**. I would like to be associated with an organisation that offers a professional, challenging and rewarding work environment with ample scope to enhance my skills in Technology according to my past experiences. I would like to be a part of the team that excels in working towards the growth of their organisation while receiving the opportunity to grow with the organisation and become instrumental in their success. Experience in working within **multicultural environment** makes me highly adaptable and flexible.

---- CORE COMPETENCIES ----

● Project Supervisor● Team Leading ● Customer Services and Project completion within due KPI's ● banking domain projects

--- Professional Synopsis ---

- Project Supervisor with 5 years of organisational experience in IT, Network and Telecom Solutions Provider Company in Dubai. UAE, One of the Official Partners with Etisalat UAE.
- Served as Project Coordinator in Dubai for 3 years with an Partner Company of Etisalat.
- Skilled in CRM/Database Management System.
- Developed well defined and actual business required applications with high quality and low run time error code. Such as PMS. NMS. Oracle.
- Followed both Agile and Waterfall methodologies.
- Assist the Project Management Functions which leads the successful delivery of the projects from concept, Front End.
- An effective communicator with excellent presentation, negotiation, relationship management and leadership skills

PROFESSIONAL EXPERIENCE

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Syntax Technologies LLC – Dubai – UAE (Etisalat Sub Contractor)

Project Supervisor.
Feb 2014- Jan 2019

Syntax Technologies LLC is and IT, Network and Telecom Solutions Provider Corporation in Dubai that provides All types of telecom and IT solutions, consulting, information technology, software engineering and outsourcing services. It is headquartered in Dubai, UAE. Syntax is the leading solutions provider in IT Company by 2018.
Syntax Has its ongoing Projects with Etisalat UAE in which I have been assisting and managing Technical Teams for the daily operations and daily activity reports.
Was responsible for overall activities of staff worker under my supervision for the performance, appraisals, and daily duty schedules.

XAD Technologies LLC – Dubai – UAE (Etisalat Sub Contractor)

Project Coordinator.
Mar 2011 – Dec 2013

Reported to the Manager Operations – Project Manager (Lead)

- Primarily worked as Project Coordinator in Abu Dhabi with various projects in Telecom sector with Etisalat.
- Was leading an team of 60 members including 10 engineers with XAD in their ongoing projects in Etisalat. AUH
- Followed up business requirements, features, user stories weekly and created reports based on weekly activity.
- Calculated effort estimation of the project for the whole team.
- Prepared application and component design documents.
- Development of secure and well-structured code.
- Prepared test setup in database for Unit testing.
- Integrated with front-end application for Integration testing.
- Worked for other release level activities like initial release planning meeting with clients, communicate the goal for the release, estimate the time and effort.
- Responsible for the daily staff schedule, work performance, and monthly appraisals.

Highlights;

- Received Award of appreciation in Project Supervision and completion within due KPI's.
- Received Token of Appreciation from Clients for best team player.
- Consistently achieved targets as Best Team in region.
- Developed code with low run time error and secured one.
- Proper Phone etiquette.
- Knowledge of relevant software computer applications and equipment's.
- Multi-tasking capabilities.
- Effective Listening skills.
- Willing to Co-operate with others and work to the greater good.

Star Services LLC –Dubai – UAE (Etisalat Sub Contractor)

Customer Services Representative. (Team Leader).
May 2008 – Jan 2011

- Primarily worked as CSR in GPON Technology with Etisalat.
- Was responsible of daily operations/ tasks distribution of work among teams.
- Daily work creation and responsible for daily targets achievement with due set KPI's
- Was responsible of 35 members in Team for their daily activity reports. Trouble shooting in facing issues while on site,
- Monthly performance / appraisals, weekly job assignments.

Micronet Broadband (pvt) Ltd. – Islamabad - Pakistan

Associate Engineer.
Apr 2007 – Apr 2008

Was Responsible of Operations for P2P, VPN, IP Route, and VOIP Configurations on Front end for all Corporate Clients like Telenor, Mobilink, Various Banks like (MBC, UBL, ABL, RBS, HBL,) Government sector Parliament house, Diplomatic enclave Election Commission of Pakistan and, many other leading corporations in Pakistan,

ADDITIONAL SUPPORTING INFORMATION

Qualifications & Education:

DAE (Electrical) – Punjab Pakistan
Sadiq abad poly technique institute – Sadiq Abad Punjab Pakistan.
2005 - 2007
Score: 72%

Metric – Punjab Pakistan
Govt. Higher secondary school colony – Khanpur Punjab Pakistan.
2004
Score: 62%

Certifications

• Network Administration (6 Months) TEVTA Punjab
•CCNA – Punjab Pakistan
•Computer Applications

Personal Information:

- Nationality: **Pakistani**
- Driving License: UAE
- Marital Status: Single
- Date of Birth: 15th of July 1989
- Passport No & Validity: DS9159414